WISHIN DIRECT+ (MESSAGING AND REFERRALS)

- Two new organizations have joined WISHIN Direct+.
- Currently, WISHIN Direct+ is a stand-alone product; however, later this fall WISHIN Direct+ will also be integrated into the WISHIN Pulse user interface.

WISHIN PULSE

- UWHP Watertown was our first "Go Live" customer on July 12 with ADT. Other interfaces are scheduled over the next few weeks.

- Our second "Go Live" customer will be Ministry Health Care/Affinity Health System for syndromic surveillance submission to the state. They will be going live in the next few weeks.

- All pioneers of WISHIN Pulse are listed on the WISHIN homepage. Onboarding customers (customers who have signed an MOU) are also listed on our website.

- Over the past few months WISHIN and WISHIN's Board of Directors conducted an outreach campaign to hospitals and health systems to get them to commit to participating in WISHIN Pulse. This campaign has been very successful. To date WISHIN has:

  - Received commitments from over 35 hospitals/systems to participate in WISHIN Pulse
  - Secured MOUs from over 27 of the committed organizations
    - Some organizations are waiting on MU2 compliant EHRs and/or interface estimates from their EHR vendor
  - The currently onboarding customers include data for over 169 facilities

- WISHIN has finalized the Participation Agreement with the five Milwaukee health systems. Participation agreements will be going out to WISHIN customers over the next few weeks.

- WISHIN still has grant funding available to waive the onboarding fee for those organizations who still wish to participate in WISHIN Pulse

WISHIN PULSE ROADMAP ITEMS

With implementation of WISHIN Pulse underway, we now have to start thinking ahead to what we would like concentrate on with our vendor and with other states. The following are an initial list of items on our radar – in no particular order. Please let Jean Doeringsfeld (jdoeringsfeld@wishin.org) know if you would like to see an item added to this list.

1. Medicaid-Related Items - WISHIN is hoping to obtain Medicaid grant money to work on the following projects. These projects are still being reviewed by Medicaid for feasibility and must also go through a review at the Federal level – so this is still very early in the process (these are proposed projects only):

a) Connectivity to the Wisconsin Immunization Registry – this would allow providers to send immunization data through WISHIN Pulse to the State, and would also allow providers who are using the community health records in WISHIN Pulse to see the immunizations and schedules in WISHIN Pulse along with other community health record data.

b) Medicaid Prescription Fill Data – Medicaid has a point of sale system that is used in real time for getting Medicaid pharmacy data into the Medicaid system and to pay those claims. This project would send Medicaid prescription fill data to WISHIN Pulse and fund a pilot to measure value.

   The medications piece of WISHIN Pulse is currently an add-on function that the providers have to subscribe to separately. We are hoping this pilot will provide us with valuable information about whether this data should be part of our standard package, remain an add-on, or be removed.

c) HMO/MCO Notifications – This project would create the ability for WISHIN Pulse to send notifications to MCO/HMO care managers when one of their patients has been discharged from a hospital. This type of notification had been happening in the Milwaukee community when WHIE was operational. The notifications allow the care managers to follow up with the patient and can reduce subsequent emergency room visits. Without these notifications, the care manager must wait for the claim to be submitted before they can follow up (which can take up to 30 days).

d) Nursing homes – This project would be to conduct a pilot with nursing homes using WISHIN Pulse. Under the pilot, the nursing homes can use WISHIN Pulse to see the data on that patient that was transitioned to them and wouldn't have to rely on faxing and phone calls. This project also has the potential to reduce preventable readmissions.

2. PDMP Interface - Wishin has been working with the State Prescription Drug Monitoring Program (PDMP) to apply for a grant that would establish connectivity between the PDMP and WISHIN Pulse. The grant will be submitted this month but approval is not expected until later this fall.

3. eHealth Exchange (formerly NwHIN) - WISHIN will be onboarding to the eHealth Exchange. In order to onboard there are two steps:
   a) Our technology vendor, Medicity, must go through a certification process
   2) WISHIN must go through a DURSA process, a testing process, and policy review.

Once these two steps are done, WISHIN can start exchanging data via the eHealth Exchange. This means we would be exchanging with others who are also using the eHealth Exchange, and includes the Veterans Administration, the Social Security Administration, and any other states that may be connected.

Onboarding to the eHealth Exchange means that participants in WISHIN Pulse can exchange care summaries through WISHIN Pulse and those exchanges can count for their Meaningful Use Stage 2 Transitions of Care objective (MU2 ToC).

Unfortunately, <u>the eHealth Exchange is about 3 months behind in completing their pilots and releasing the final specifications</u> needed for vendors to be certified. This will cause delays in WISHIN's ability to complete the full onboarding process. WISHIN is working to identify ways to expedite this process so that health care providers can still use WISHIN Pulse to achieve their measures for MU2 ToC.

4. Images - WISHIN would like to have the ability in WISHIN Pulse to exchange images. Medicity is currently working on this item and hopefully will be available by the middle of next year.

5. Notifications - WISHIN is looking into notification capabilities for WISHIN Pulse users. Each participant/provider would be able to configure their notifications and the method by which they receive the notifications.

6. Electronic Lab Reporting - WISHIN has had some very early discussions with the State about allowing providers to submit the required electronic lab reports via WISHIN Pulse. We expect discussions to continue throughout the rest of this year.

7. Border State Connectivity - WISHIN is looking to connect with border state HIEs to exchange information. Each state has laws governing HIE that are different from other states, so WISHIN is looking at how we can connect with each state to exchange information.

8. Onboard! Onboard! Onboard! - WISHIN is continuing to reach out to new organizations to onboard them to WISHIN Pulse and expand the network!

STAFFING

We have hired three "new" staff:
1. Bethany Phillips has been hired as our Operations Project Manager,
2. Lois Kallunki has been hired as our Privacy and Security Officer.
3. Effective 7/29, Laura Widder will move from her consultant role into the role of Implementation Project Management Supervisor.