



MISSION, VISION, GUIDING PRINCIPLES AND GOALS

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MISSION

WISHIN's mission is to develop and sustain a trusted, secure statewide health information network and HIE services that provide value to participants.

VISION

WISHIN's vision is to promote and improve the health of individuals and communities in Wisconsin through the development of health information exchange services that facilitate electronic sharing of the right health information at the right place and right time.

The vision recognizes the important role electronic health information exchange plays in enabling transformation in the health care delivery system and health care reform in Wisconsin. Adopting and using health information technology and sharing health information electronically is a necessary component – although not the only component – needed for this transformation to occur. Better information will help care providers improve their practice of medicine and help improve the health of individuals and communities in Wisconsin.

GUIDING PRINCIPLES

Rome wasn't built in a day. WISHIN will use an incremental, voluntary, and collaborative approach to develop and maintain the statewide health information network and HIE services that considers the relative benefit to and readiness of participants, beginning with meaningful use; and builds on existing HIE successes, standards, and investments.

Enable and empower stakeholders. WISHIN will provide information and tools to the individuals responsible for making health decisions in a way that is easy to use and understand. The HIE solution will connect community resources to enable informed decision-making and care coordination at the community level.

Strike the right balance. WISHIN will establish the right mix of services and functionality that benefits participants, encourages commitment to using the statewide health information network, and fosters cooperation among participants.

Enhance delivery of care for improved quality. WISHIN will provide tools and information to improve the efficiency and effectiveness of care delivery, health promotion, and disease prevention while informing future policy and planning decisions and expenditures.

Stakeholders must see value. WISHIN will align qualitative and quantitative benefits to provide value to the individual, health community, and population as a whole. WISHIN will present a value proposition that encourages stakeholders to voluntarily participate in and pay for the statewide health information network and HIE services.

Transparency is critical. WISHIN will establish trust among stakeholders by providing an environment where decisions about HIE are made openly.

Protect privacy and ensure appropriate access. WISHIN will ensure the statewide health information network protects patient privacy by sharing electronic information on a “need-to-know” basis and in a way that is secure. WISHIN will foster trust among participants by establishing effective security safeguards and controls.

OVERARCHING GOALS

- By 2016, all ambulatory care providers and hospitals will have access to and use nationally certified HIE services.
- By 2020, all health care consumers, providers, and public health agencies will have access nationally certified HIE services.
- By 2020, most patients, health care providers, and public health agencies will use electronic health information exchange to improve outcomes related to the effectiveness, quality, efficiency, and safety of health care and population health services.

High-Level Goals

- WISHIN will establish a governance framework that is flexible and enduring, able to continuously improve and re-invent itself to meet changing environmental conditions.
- WISHIN will develop a path to financial sustainability including a business plan with feasible public and private financing mechanisms for ongoing statewide health information exchange.
- WISHIN will develop a scalable, standards-based technical architecture for statewide HIE that supports interoperability and leverages existing investments in health HIT to the extent possible.
- WISHIN will inform and raise the awareness of consumers and the health community about the benefits of health information technology and health information exchange.