

WISHIN PAYER WORKGROUP PURPOSE

The Wisconsin Statewide Health Information Network (WISHIN) is developing technical and policy specifications related to payer participation in WISHIN's electronic health information exchange (HIE) services. WISHIN's services will advance the interoperability of electronic health record systems, allowing patient records to be accessed wherever the patient presents for care. These services hold the promise of improved quality of care and reduced clinical and administrative costs.

WISHIN is forming a payer workgroup to help understand how electronic HIE services can help reduce administrative costs and otherwise deliver value to payers as well. The workgroup will focus on identifying use cases, mapping potential workflows, and developing a set of technical requirements.

PAYER WORKGROUP RESPONSIBILITIES

The Payer Workgroup will assist WISHIN in determining the technical and policy specifications related to payer participation in the WISHIN HIE.

Workgroup Activities

The workgroup will perform the following activities:

- Determine the values to be gained by payer use of the WISHIN HIE
- Identify and define use cases for payer use of the WISHIN HIE, including online data access, data delivery, and data contribution
- Map potential workflows to elaborate on the use cases defined by the workgroup
- Develop functional and technical requirements for the HIE related to payer access, data delivery, and data contribution
- Recommend additional policies or changes to existing policies related to payers' use of the WISHIN HIE

Workgroup Deliverables

The workgroup will produce the following deliverables:

- Value statement explaining the benefits to payers of using the WISHIN HIE
- Payer use cases for the WISHIN HIE, including uses for online data access, data delivery, and data contribution
- Workflow maps to elaborate the use cases
- Functional and technical requirements for the HIE related to payer access, data delivery, and data contribution
- Policy recommendations as they pertain to payers

WORKGROUP MEETINGS

The workgroup will hold an introductory meeting on December 4, 2012. The workgroup will continue to meet Tuesday mornings at every other week (Thursday morning, the week of New Year's), until approximately the end of February 2013. The workgroup may schedule more meetings into March, if needed.

Meeting Approach

WISHIN will conduct the meetings as facilitated exchanges of ideas, walk-throughs of use cases and other deliverables, and develop action items to resolve any issues or concerns raised in the meetings. The workgroup members will prepare for each meeting by reviewing the agenda and pertinent documents prior to each meeting, so they are prepared to discuss documents and agenda topics in the meeting.

WISHIN has the expectation that workgroup members will consult with other individuals within their organizations about ideas and deliverables, in order to gain feedback from different job functions/perspectives.

Meeting Schedule and Topics

WISHIN will prepare detailed agendas, deliverables, and meeting notes for each workgroup meeting, based upon the following schedule:

Meeting #	Date and Time	Agenda Items
1 – Kickoff	12/04/2012 9:30 – 11:30 a.m.	Workgroup introduction Introduction to WISHIN and WISHIN Products Payer Workgroup Charter/Meetings
2 – Analysis	12/18/2012 9:30 – 11:00 a.m.	Value statement/use case discussion
3 - Analysis	01/08/2013 3:00 – 4:30 p.m.	Value statement/use case review and elaboration
4 – Analysis	01/22/2013 3:00 – 4:30 p.m.	Value statement/use case review and elaboration
5 – Analysis	02/05/2013 3:00 – 4:30 p.m.	Value statement/use case review and elaboration Policy changes/additions based on use cases
6 – Policy & Requirements	02/19/2013 3:00 – 4:30 p.m.	Policy changes/additions based on use cases Functional/technical requirement review
7 – Policy & Requirements	03/05/2013 3:00 – 4:30 p.m.	Policy changes review Functional/technical requirement review

PAYER WORKGROUP MEMBERS

WISHIN will recruit a variety of workgroup members representing different job functions, to gain a broad perspective of benefits of using the HIE and requirements. WISHIN will facilitate workgroup meetings.

The following are the initial members of the payer workgroup (more members may be added, based on volunteers from different health insurers and state agencies):

Workgroup Facilitator: Laura Widder, Project Manager, WISHIN

Workgroup Members:

Company	Name	Title
Anthem/Blue Cross/Blue Shield	Giang Schutze	Provider Network Performance Manager
Anthem/Blue Cross/Blue Shield	Patricia Swanson	Provider Network Mgr Sr
Children's Community Health Plan	Lynn Kryfke	Director of HMO Clinical Services
Children's Community Health Plan	Ken Schelhase	Medical Director
Dean Health Plan	Jason Proulx	
Delta Dental of Wisconsin	Frederick Eichmiller	VP and Science Officer



Company	Name	Title
Delta Dental of Wisconsin	Jeff Lutgen	VP of Information Technology
DHS/Deloitte	Elise Braun	HIT Staff
DHS/Deloitte	Heidi Pedder	HIT Staff
Humana	Robert Hogan	
Humana	Juliana Olson	Market Resource Nurse Practitioner
Humana	Albert Tzeel	
Independent Care Health Plan	Jim Fonk	Medical Director
Independent Care Health Plan	Vinay Pandey	Vice President & Chief Information Officer
Managed Health Services	Robert Lyon	Chief Medical Director
Managed Health Services	Barbara Swartos	
Medicaid/BadgerCare	Sarah Fraley	SW Wis Medicaid Liaison
Medicaid/BadgerCare	Marlia Mattke	Deputy Admin of Health Care Accountability and Access
Medicaid/BadgerCare	Rebecca McAtee	Policy Initiatives Advisor
Medicaid/BadgerCare	Denise Webb	State Health IT Coordinator
Medicaid/BadgerCare	Brandon Rosner	
MercyCare	Barb Johnson	
Molina Healthcare	Melissa Henderson	AVP of Government Contracts
Molina Healthcare	Pat Lapoint	
Molina Healthcare	Brian Leben	Director of Finance and Analytics
Molina Healthcare	Jan Simon	Director of Healthcare Services
Network Health Information Systems	David Bloedorn	Vice President
Network Health Information Systems	Shelly Doering	
Network Health Information Systems	Michael Gagnon	
Physicians Plus	Mike Mohoney	
Security	Ken Letkeman	
The Alliance	Paul Meyer	Chief Operating Officer
United Health Care	Laura Freedy	Central Region/WI Plan Compliance Officer
WellPoint/Community Connect Health Plan	Bruce Kruger	
WHIE	Kim Pemble	Executive Director
WHIE	Colleen Shields	Project Manager
Wisconsin Insurance Alliance	Andrew Franken	President
WPS	Dan Edge	Vice President, Medical Affairs and Operations
WPS	Christine Russell	Vice President, Government Relations